

HOW TO RIDE
CALGARY TRANSIT

It's easy! Follow these three steps and you're on your way!

- Which route do I use?**
To find the bus or C-Train route that takes you to your destination, check the map on the other side or phone Customer Services, 276-7801.
- When does the bus arrive?**
Call Teleride to find out when the next two or three buses will arrive at your stop. Check the panel below for details on using Teleride. A route schedule also lists the times when the bus leaves your neighbourhood and when you'll reach your destination. Pick up a route schedule at any of the CT Information Centres listed below or phone 276-7801 and we'll mail one to you.
- How much does it cost?**
Read across this page → and select the fare that suits you best. Tickets and passes can be purchased at the CT Information Centres listed below and at all Calgary Transit Vendor locations. Please see the "Fares and Vendors" brochure for a complete listing.

- CT Customer Service Centre
240 7 Avenue S.W.
8:30 a.m. to 5:00 p.m. weekdays
- Finley's C-Train Concessions
- 7-Eleven Food Stores
- University of Calgary-Campus Ticket Centre
- SAIT-Sensations - Senator Burns Bldg.
- Mount Royal College Bookstore

PASSES

Monthly Pass
ADULT \$43.00 CHILD (6-14 years) \$34.00
Purchase your pass at the beginning of the month and enjoy unlimited rides for that month on regular bus and C-Train service.
Passes may be loaned to family and friends; however, the pass may only be used by one person at a time for each transit trip.
Carry your pass as proof of payment when riding the C-Train and in Fare Restricted Areas.

Post-Secondary Monthly Pass
\$38.00
Available only to full-time students at the following post-secondary institutions:

- The University of Calgary
- SAIT
- Mount Royal College
- Alberta College of Art
- Alberta Vocational College
- DeVry Institute of Technology
- or other educational institutions approved by Calgary Transit.

To find out if an educational institution has been approved, contact its administration office. Always be prepared to present your student I.D. card when using your transit pass.

Day Pass
ADULT \$4.50 CHILD (6-14 years) \$2.50
A Day Pass gives you unlimited rides for one full day on all regular bus and C-Train service. To use your Day Pass, scratch off the grey material covering the month and day on which you wish to ride; for C-Train service, your pass must also be validated in a ticket vending machine prior to your initial trip.

Day Passes are available from one ticket vending machine at each C-Train platform or station.

Remember to show your pass to the bus Operator and carry it as proof of fare payment when on the C-Train and in fare restricted areas.

TICKETS

There are three convenient types of tickets. Select the one that's best for you!

	ADULT	CHILD (6-14 years)
Book of 10 tickets	\$12.00	\$8.50
Book of 5 tickets	6.50	-
Single ticket	1.50	.90

Each ticket is valid for one ride in a single direction.

When boarding the bus, drop your ticket in the farebox. Ask your Operator for a transfer to continue your trip on the C-Train or another bus.

A transfer is valid only on the day of issue for one trip in a single direction on the first connecting transit vehicle within 90 minutes of the time indicated thereon.

When using the C-Train, be sure to validate your ticket at a ticket vending machine before entering the Fare Restricted Area. When transferring from the C-Train to a bus, present your ticket to the Operator. Please do not put validated tickets into the farebox.

CASH

If you're riding the bus, deposit EXACT CASH into the farebox when boarding. Calgary Transit bus Operators do not provide change.

If you're changing bus routes, ask your Operator for a transfer. A transfer allows you to board the first connecting bus or C-Train within 90 minutes of the time that you received the transfer. If you have to make several transfers, ask the Operator to check the transfer to ensure that it will remain valid for your entire journey.

When using the C-Train be sure to purchase your ticket from a ticket vending machine or validate your previously purchased ticket or Day Pass before entering the Fare Restricted Area.

These machines require exact change in coins only and will accept "loonies." Please remember, these machines **do not** provide change.

Change for the ticket machines is not available at all stations. Be sure to bring exact change with you.

CALGARY TRANSIT
FARES

Adult	\$ 1.50 Cash or Single Ticket \$ 6.50 Book of 5 Tickets \$ 12.00 Book of 10 Tickets \$ 43.00 Monthly Pass \$ 4.50 Day Pass
Child (6-14 years)	\$ 0.90 Cash or Single Ticket \$ 8.50 Book of 10 Tickets \$ 34.00 Monthly Pass \$ 2.50 Day Pass
Child (5 years & under)	Free when accompanied by a fare paying passenger.
Student (Grades 1-12)	Student Monthly Pass, no time restriction. \$0.90 Cash, Child Ticket or Child Monthly Pass with a Calgary Transit Student I.D. card. Between 6 a.m. and 7 p.m., school days only.
Post Secondary Student	\$38.00 Monthly Pass
Senior Citizen	No charge. Must present a City of Calgary Senior Citizen transit pass, available from City of Calgary Social Services (268-5176). Annual fee is \$20.00.
Dog	\$1.50 (Service dogs exempt)

Single Tickets, Ticket Books, Day Passes and Monthly Passes are sold only by authorized Calgary Transit vendors.

Route Guide

MISSION STATEMENT
To provide safe, courteous, effective, and efficient public transit service in response to the needs of our customers.

For more detailed information please ask your transit Operator for individual pocket schedules or call
Customer Services
276-7801.

Effective September 7, 1992.
Courtesy of Calgary Transit

HOW TO USE
TELERIDE

Call Teleride to find out when the next two or three buses arrive at your stop. It's easy to use...

- Go to the bus stop that you use and find the Teleride number on the sign, or phone 276-7801 and ask the operator for your Teleride number.
- Write down the Teleride number for the stops you use most. Keep these numbers near your telephone.
- Before you leave, call your Teleride number. A friendly computer voice tells you when the next two or three buses will arrive at that stop.

Call every day! Teleride tells you if there are any delays or detours on your route and when route and schedule changes will be made.

260-□□□□

CUSTOMER SERVICES

Customer Services 276-7801
Hours: 6:00 a.m. - 11:00 p.m. Weekdays
8:00 a.m. - 9:30 p.m. Weekends and Holidays

Tel. Device for the Deaf 230-2650
For customers who are hearing impaired and use a "visual ear" machine. Our friendly and courteous customer service operators are able to provide you with all the information you need to ride Calgary Transit safely and efficiently.

Call for information on **routes, schedules, fares and other services** or let us know if you have a **suggestion, concern, or commendation** about any of Calgary Transit's services. Your comments will be recorded and reviewed by transit management who will respond to you by telephone.

Lost Property Inquiries 268-1600
Hours: 8:30 a.m. - 5:00 p.m. Weekdays
If you've lost something on the bus or C-Train, phone our Lost Property Office to confirm that your article has been turned in.

TALKING
YELLOW PAGES™

FACTS ABOUT
BUS ZONES

Bus routes generally operate along collector standard roadways in residential areas.

- On-street parking and stopping are prohibited within a bus zone.
- Bus zones are usually located immediately after intersections (on the far side of the intersection) to ensure safety for both pedestrians and vehicles.
- The bus zone may include a sign, concrete apron, bus bench or bus shelter located on the City-owned property adjacent to your home.
- Prospective home buyers should be aware that bus zone locations in new subdivisions are established prior to residential construction. In most cases, the zone includes a concrete apron and/or lengths of upright curbing.

Questions? Contact Transit Planning at 277-9772 for further information on bus zones.

ENVIRONMENT

AIR APPARENT.

By riding Calgary Transit you help all of us breathe easier.

Riding transit is one of the simplest and most practical ways to reduce air pollution. In rush hour, two buses carry a total of over 120 people – the equivalent of 100 cars. One three-car C-Train carries over 600 passengers.

Saving money and time, and creating more space on the roads are other benefits of riding transit. Here are a few facts ...

Improve Air Quality — In Calgary, more than 85% of air pollution is automobile generated. Filling up approximately half the cars in Calgary only once is equal to the amount of fuel Calgary Transit uses to run the bus fleet for an entire year. On a passenger per kilometre basis, transit buses produce 1/8 the amount of nitrous oxide, 1/2 the amount of carbon monoxide, and 1/6 the amount of hydrocarbons as automobiles. If just one out of every 10 city drivers were to switch to public transit, annual global oil production could be cut by 17 per cent.

Save Money — By riding Calgary Transit at \$3 a day, you can save up to \$16 a day or \$7,000 a year – the annual cost of owning and operating a vehicle.

Create Space — One hundred cars in a single lane stretch over one-third of a mile; two buses carrying the same number of passengers occupy only 80 feet.

Conserve Time — Save yourself valuable time by using transit to avoid traffic congestion and parking hassles.

Thank you for riding Calgary Transit. Enjoy your ride and please continue to keep our "air apparent."

USING
THE C-TRAIN

The C-Train is FREE along the 7th Avenue Transit Mall, between 10th Street West and 4th Street East. A fare must be paid to travel beyond 7th Avenue.

Identify your train by watching the digital information signs located at all 7th Avenue C-Train platforms for a message that identifies the approaching train.

Proof of Payment
The C-Train uses the honour system, so it's up to you to make sure you have valid proof of payment prior to entering Fare Restricted Areas. Passengers may be asked to provide proof of fare payment at any time. Failure to do so may result in a fine.

What is valid Proof of Payment?

- monthly pass
- validated ticket
- validated day pass
- C-Train ticket receipt
- transfer
- Senior Citizen pass

Last Train Information

TRAIN ROUTE	LAST TRAIN LEAVES	WEEKDAY	SATURDAY	SUNDAY
201 Anderson	Brentwood	12:41 a.m.	12:41 a.m.	12:05 a.m.
201 Anderson	8 Street S.W.	12:54 a.m.	12:54 a.m.	12:18 a.m.
201 Brentwood	Anderson	11:58 p.m.	11:58 p.m.	11:22 p.m.
201 Brentwood	Olympic Plaza	12:15 a.m.	12:15 a.m.	11:40 p.m.
202 Whitehorn	10 Street S.W.	12:15 a.m.	12:15 a.m.	11:40 p.m.
202 Whitehorn	Whitehorn	12:42 a.m.	12:42 a.m.	12:05 a.m.
202 Whitehorn	Whitehorn (to 10 St. S.W.)	11:49 p.m.	11:49 p.m.	11:21 p.m.

Schedule information is subject to change

RIDE SAFE

At the Station...

- At the edge of every C-Train platform, you'll see a yellow line. This line provides you with a safe clearance from arriving trains and train mirrors. Always stand behind the yellow line until your train comes to a full stop.

Boarding the train...

- Please let passengers unload before you board the train.
- Never stick your arm, leg, briefcase or any other object into the closing doors.
- Never try to pry the doors open.
- After boarding, please move toward the centre of the car.

On the train...

Inside every C-Train you'll see yellow lines, plus signs that advise you to clear the door areas. These provide you with a safe clearance from the doors as they open inward.

Leaving the train...

- To open the doors, use the interior door button located on the grab rail in each doorway. When the doors are ready to open, this button will light up and display the "Press to open door" message.

C-TRAIN
SAFETY

Let's talk C-Train Safety
The present standard safety features on C-Train doors which are in effect when passengers are boarding or leaving the train are:

- Sensitive edges at the centre of the doors which will cycle the doors open on objects 22 millimeters (or 7/8ths of an inch) thick or greater.
- A photo-electric beam near floor level. This beam recycles the doors open when the beam is interrupted.
- When the light on the door button is off, the door will not open and safety features are not active.
- As long as the train doors are open the train cannot move.
- An automatic three-second delay. This keeps the train at the platform after the doors are closed.
- Heated rear view mirrors to give Operators clearer vision in all weather conditions.

To improve passenger safety, Calgary Transit is introducing an intercom system providing two-way communication between the passenger and C-Train Operator.

If you have comments or specific concerns about C-Train safety, please call Calgary Transit's **Customer Services 276-7801**.

TRANSIT BY-LAW
4M81

Rules for Riders
To ensure that our customers have a safe, enjoyable ride, the rules outlined here will be enforced on transit property, which includes all buses, C-Trains, stations, platforms and bus shelters.

Fare Alternative - \$35 fine for fare evasion. Passengers must produce a valid ticket, transfer, permit or pass on the request of a Calgary Transit Operator or Protective Services Officer.

Sound Advice - \$50 fine for operating a radio, tape player, TV or playing a musical instrument on buses and C-Trains.

Don't Just Stand There - \$50 fine for loitering.

Clean And Simple - \$50 fine for eating, drinking or having feet on seats of buses and C-Trains, or littering or defacing Calgary Transit vehicles and property.

Don't Get Burned - \$50 fine for smoking on Calgary Transit buses and C-Trains or in passenger shelters or stations.

Act Accordingly - \$50 fine for disorderly conduct or interfering with the comfort and convenience of transit passengers.

- Buggies and strollers must be folded before being brought aboard the bus or C-Train.
- Parcels must be kept on your lap.
- Priority Seating near the front entrance of each bus and the doors of each C-Train are designated for use by transit riders with restricted mobility.

A number of other activities involving courtesy, safety and common sense are not specifically detailed here but are part of the By-Law. For further information, please pick up a copy of our By-Law brochure or call 276-7801.

STATION SERVICES AND CONNECTING BUS ROUTES

LEGEND